EXTENDED SERVER SUPPORT SCOPE

Includes the Server Scope plus the following:

1 TELNET
- Installation and configuration

Note: SSH is highly recommended by Mandrakesoft as it offers increased security compared to Telnet.

2 NIS
- Master and slave NIS server configuration
- Help to solve authentication and connection issues

3 DNS/DDNS
- Domain creation
- DNS cache configuration
- Error analysis of configuration files
- Access control

4 SQUID Server
- Installation and configuration
- Configuration as web proxy for end users
- Configuration as web proxy for servers
- Transparent proxy

5 Databases: MySQL and PostgreSQL
- Installation and basic configuration

6 LDAP Server
- Replications

7 CYRUS-SASL
- Installation and configuration

8 DHCP
- Installation and configuration

9 Static Routing
- Routing tables configuration

10 System Initialization Scripts
- Customization and modification of initialisation scripts

11 Network Printers
- Configuration of compatible printers

12 Basic Security
- Configuration of the security levels for the server (msec)

13 Basic Backup

- Installation and configuration of a backup device with the standard backup tools provided by Mandrakelinux (not the commercial backup softwares)

Important reminders:

- Our support applies only to Mandrakesoft products
- All support provided with Mandrakesoft boxes is relative to configuration issues or to answer to specific questions that fit in the scope hereover.
- For any consulting query, please contact: consulting@mandrakesoft.com
- Mandrakesoft does not warrant that Mandrakelinux is compatible with all generic hardware and specific hardware combinations