

# GLOBETROTTER SUPPORT

GlobeTrotter support includes the following:

### 1 Startup and Updates

- Startup from USB if the BIOS is compatible
- Startup with the MiniCD otherwise
- Support of updates via Mandrakeupdate
- Restoration of the system to its initial state

## 2 Software Management

- Support of applications provided on the hard drive
- Installation of new applications using the Mandrakelinux Control Center
- Advice on the selection of applications to install (provided on the hard drive)
- Manual software installation using URPMI

#### 3 Boot loader

- GRUB configuration
- Add/Remove a boot loader entry
- Linux boot loader regeneration (Rescue CD)

## **4 Video Configuration**

- Basic X11 configuration with video detected by XFDrake
  - 3D acceleration with NVIDIA® and ATI™ 9xxx cards
  - 800x600 and 1024x768 resolutions
  - 16-bit color setup
- VESA mode and framebuffer support

## **5 Printing System**

- Configuration of compatible local printer with PrinterDrake (USB/Serial)
- Printing on compatible network printer with PrinterDrake
- Printing options configuration
- Printers shared under Windows®

#### 6 Hardware

- Standard keyboard configuration (USB or PS/2)
- Standard mouse configuration (USB or PS/2)
- Configuration of integrated or PCI sound cards compatible with Mandrakesoft products
- Configuration of PCI or integrated network cards compatible with Mandrakesoft products
- Configuration of scanners compatible with Mandrakesoft products



- Configuration of TV cards compatible with Mandrakesoft products
- Configuration of IDE or SCSI CD-writer (connected to a controller compatible with Mandrakesoft products)
- Configuration of USB or Firewire devices compatible with Mandrakesoft products

#### 7 Internet Connection

- Configuration of ISDN Internet connections on hardware compatible with Mandrakesoft products
- Configuration of RTC Internet connections on hardware compatible with Mandrakesoft products (serial/ USB)
- Configuration of Cable Internet connections on network cards compatible with Mandrakesoft products
- Configuration of ADSL Internet connections on PCI card or ADSL modem compatible with Mandrakesoft products

#### **8 Network Clients**

- Network card configuration (max. 2)
- Internet connection sharing with Drakgateway
- Firewall with Drakfirewall
- Samba configuration for data and printer sharing

Note: User management, ACL (access control list), and Domain Controller features are not supported.

■ NVIDIA®nForce 2<sup>TM</sup> drivers configuration